

CITY OF MORRISTOWN

ANNUAL NOTICE TO ALL RESIDENTIAL CUSTOMERS

Bills can pile up just like snow. But a Minnesota state law called the “Cold Weather Rule” is designed to protect people who have trouble paying their utility bills in winter. The Cold Weather Rule applies from October 15 to April 15. It says that utility service affecting your home’s primary source of heat must not be disconnected and must be reconnected during this period if you meet all of the following requirements:

1. Your total household income is less than 50 percent of the state median household income, and
2. You and your utility enter into a payment agreement that considers the financial resources of your household and you continue to make reasonably timely payments under that agreement.

If you are concerned about being able to pay your utility bill, please contact the City of Morristown, phone number 507-685-2302. We can provide you with referrals to local energy assistance providers.

If you know you’re going to have trouble paying your utility bills, please contact us to work out a payment agreement.